



# MAILERS TECHNICAL ADVISORY COMMITTEE

October 2018

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# ACS™ Billing

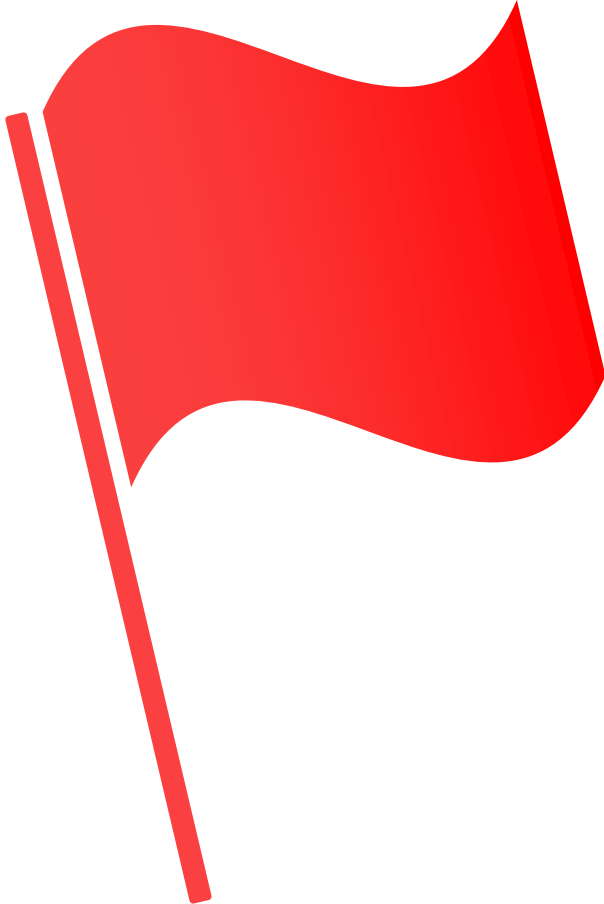
## ***Background***

With the implementation of the Address Quality Census Measurement and Assessment Process (AQCMAP) which replaced MERLIN, ACS billing processes updated to provide **free ACS** for basic automation and non-automation for **First-Class Mail® and USPS Marketing Mail®** pieces.

To qualify, the mailing must:

- 1. Bear a unique IMb™ printed on the mailpiece;*
- 2. Include a Full-Service or OneCode ACS® STID in the IMb*
- 3. Include the unique IMb in eDoc;*
- 4. Be sent by an eDoc submitter that provides accurate mail owner identification in eDoc, and;*
- 5. Be sent by an eDoc submitter entering more than 95% of eligible volume as full-service.*

## ***Current Issue***



- Upon receipt of August invoices, ACS customers expressed concern they are being charged incorrectly for records where the IMb™ cannot be found in any eDoc submitted to SASP
  - (See Requirement 3).
  - These records are classified as “Unassociated”
  
- Customers report receiving ACS records and “Unassociated” charges for IMb values mailed up to one year ago.
  - SASP is unable to confirm accuracy based on four months of historical data upon receipt of ACS record.
  - SASP continues to search for match of IMb within eDoc for additional 35 days.

## Where We Are Today

Industry Alert published September 27<sup>th</sup>

<https://postalpro.usps.com/node/3419>



## ***Where We Are Today***

- All Unassociated ACS records will not be evaluated until further notice.
- Adjusted invoices, where required, for April through August were fulfilled.
  - Email notices will be sent to mailers providing updated invoice amounts.
- USPS® continues to fulfill Unassociated notices for mailer review.
  - ACS records flagged with Product Code that indicates record considered Unassociated
- Continue to analyze this issue and determine next steps for ensuring compliance.



Thank You!